



## Administrative Summary Report

Log No: 2020-0002053

This ASR provides crucial information to reporting parties, accused members and accused members' supervisors. The information contained herein is intended to display Department member's accountability and foster the relationship with members of the public by ensuring legitimacy and community confidence. The following are definitions of recommended findings:

- Sustained - where it is determined that the allegation is supported by the evidence;
- Not Sustained - where it is determined that there is insufficient evidence to prove the allegations;
- Unfounded - where it is determined by that an allegation is false or not factual; or
- Exonerated - where it is determined that the conduct described in the allegation occurred, but it is lawful and proper.

### INCIDENT DESCRIPTION

I called 911 to file a report regarding identity theft. Upon being transferred I spoke with an officer who was very rude and obnoxious and ultimately hung up on me for no reason. I was very detailed in the explanation indicating to him that someone filed an Unemployment Claim in my name and I needed to file a report to protect myself. He told me to disregard it and dismissed me. He had a very thick Arabic accent which was difficult to understand. I asked his name and he refused to give it to me. He yelled and specifically Stated to me "I am asking the questions". After that he hung up in my face. I called back several times and ultimately end up having to go into the police station to file a report unnecessarily risking my safety during this pandemic. I am a daughter of a retired Chicago Police officer and I am utterly disgusted at how I was treated and CPD has been represented by this officer.

Was it in a School?: No

Was it in a Police Facility?: No

**LOCATION OF OCCURRENCE:** 72 S COLES AVE

**DATE & TIME OF INCIDENT:** 28 May 2020, 14:10

### NARRATIVE SUMMARY:

The Investigator gathered available evidence as listed. Based on their respective findings, this log number investigation has been concluded with the recommendations listed. Evidence was evaluated and considered by the investigator to reach their findings.

- A sworn affidavit was obtained.
- Various CPD reports or other documents related to this incident were available and analyzed.
- Witness(es) were identified and interviewed.
- The Complainant or Reporting Party cooperated in the investigation and provided information.
- Other evidence relevant to this particular investigation was used to reach the findings for one or more of the allegations made.

\*(Listed above are items for which the investigator has indicated as having been obtained and relevant to the investigation. This list is not inclusive of all items. For item list, please see Placeholder narrative text box below for more information.)

Report executed

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### INVESTIGATIVE CONCLUSION:

**Accused:** Unknown Unknown  
**Rank:**  
**Star Number:**

**RECOMMENDED PENALTY:** 600 - NO ACTION TAKEN / NOT SUSTAINED / EXONERATED / UNFOUNDED

### Allegations

#### 1 - Not Sustained - Operation/Personnel Violations/Inadequate/Failure to Provide Service

**Allegation:** Comp alleged on 28 May 20 at 1410 hours at 21 █ W. Lexington, an unknown male officer hung up on her when she attempted to complete a report for unemployment fraud.

#### 2 - Not Sustained - Operation/Personnel Violations/Conduct Unbecoming

**Allegation:** Comp alleged on 28 May 20 at 1410 hours, an unknown male officer was rude and unprofessional when he yelled at her when she attempted to make a report for unemployment fraud.

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